

# Palatine Township Senior Citizens Council

## Annual Report for the Year Ending 2/28/18

**Our Mission:** To provide programs and services which support older adults and their families by encouraging independence, well-being and connection to the community.

### Inside this issue:

|   |     |
|---|-----|
| Come for the friendship-stay for the fun!       | 1   |
| Ongoing Supporters                              | 1   |
| What We Do                                      | 2   |
| Making a Difference                             | 2   |
| Social Services in English, Spanish and Russian | 2   |
| Service Statistics                              | 3   |
| Home Delivered Meals                            | 3   |
| Volunteer Statistics                            | 3   |
| Financial Report                                | 4   |
| Heritage Society                                | 5   |
| Corporate Members                               | 5   |
| Thank You Donors                                | 6-7 |
| Volunteer Spotlight                             | 8   |
| Board of Directors                              | 8   |
| Staff   | 8   |

### Come for the friendship—stay for the fun!

Coming to the Senior Center is good for you! The Senior Center is a great place to meet with friends - or make new ones! There are many ways to have fun at the Palatine Township Senior Center. Whether you're interested in parties, games, travel, lifelong learning, health and wellness, meals, or information about benefits or services, PTSCC has something for everyone.



**Trip to Garden of the Gods, Colorado**



**PTSCC Golf League**

**Our Vision:** We envision a caring and healthy community which recognizes the wisdom and experiences of older adults, and demonstrates awareness and respect for the aging process.

### Thank you for your ongoing support:



United Way  
North-Northwest





Tai Chi Class

## What We Do

PTSCC offers a wide variety of programs and services designed to help older adults enjoy life to the fullest.

Our Recreation, Lifelong Learning, Health and Wellness, Noon Dining, Home Delivered Meals, Adult Day Services,

and Social Services programs are available to persons 50 and better and their families who live in Palatine Township and the surrounding communities in the north and northwest suburbs of Chicago.

While most of our clients live in Palatine

Township, last fiscal year we served individuals and their families from over 80 different communities. Services are available in English, Spanish, and Russian at four satellite locations. Our Social Services staff also makes home visits as needed.

## Making a Difference!



Café party

Spending time with your friends at the Senior Center is good for you! 85% of those responding to our survey said that they agreed or strongly agreed with the statements “I feel happier or more satisfied with my life”, “I

have a more positive outlook on life”, and 96% said “I have more social outlets and friends since I have been coming to the Senior Center.” And not only can you have a good time, you can find out information to make your

life easier and/or better. 88% of those responding to our survey said that they agreed or strongly agreed with the statement “I know more about services and resources since I’ve been coming to the Senior Center.”

## Social Services Available in English, Spanish and Russian

PTSCC is here to help older adults maintain their independence at home and to take control of their health. The Social Services staff helps clients access benefits in English, Spanish and Russian. These benefits include State, Federal and local programs such as Public Aid, SNAP, Medicaid, LIHEAP, Benefits Access, Prescription Plans, Citizenship, Naturalization, and

Translation. Home visits are available. Services are also offered at the Community Resource Center and other community locations.

Our Social Services staff saved the older adults meeting with them during Medicare Part D (Prescription Drug) Open Enrollment over \$160,000! One couple was able to save over \$8,000 per year because of our staff’s assistance.

The Social Services Department also includes the Caring Hearts Adult Day Services Program, which engages older adults with mild to moderate memory loss in structured activities, provides opportunities for socialization, exercise and lunch, and gives those caring for them a break. The program is offered Mondays through Thursdays.



Adult Day Services Drum Circle

## Service Statistics for FY 2018

*We served 2,994 clients for the following:*

| <u>Service</u>       | <u>Clients Served</u> | <u>Units</u> (hrs. of service, e.g.) |
|----------------------|-----------------------|--------------------------------------|
| Lifelong Learning    | 693                   | 1,099                                |
| Health & Wellness    | 279                   | 3,489                                |
| Noon Dining          | 318                   | 2,779                                |
| Home Delivered Meals | 135                   | 22,995                               |
| Recreation           | 587                   | 9,833                                |
| Social Services      | 1,715                 | 11,888                               |

Clients may receive more than one service. Services will not total 2,994



Enjoying a game of billiards

## Home Delivered Meals

**Nutritious food for those who need help staying in their homes**

Every weekday, a team of volunteer drivers deliver hot, nutritionally balanced noon meals to older adults who cannot prepare meals because of illness or disability. This past year, the program was expanded to offer evening and week-end meals to those interested.

receive meals have just been released from the hospital and will only be on the program for a short time. Others have been on the program for many years. The thing they all have in common is the desire to live independently in their own homes for as long as possible.

Some older adults who

When asked for feed-

back about the service, one home delivered meals recipient wrote: "Thank you, thank you for the fantastic job you all do in providing good meals for us, for your caring ways, and for being so willing to accommodate our wishes. I'm most appreciative."



Preparing meals for delivery

## Volunteer Statistics in FY 2018

276 volunteers donated 11,296 hours valued at \$293,118

| <u>Program</u>        | <u># of Hours</u> | <u>Program</u>        | <u># of Hours</u> |
|-----------------------|-------------------|-----------------------|-------------------|
| Adult Day Services    | 746               | Noon Dining           | 805               |
| Board of Directors    | 160               | Office                | 1,792             |
| Fundraising           | 96                | Recreation            | 2,058             |
| Home Delivered Meals  | 3,548             | Technology Assistance | 428               |
| Income Tax Assistance | 444               | SHIP*                 | 10                |
| Multicultural         | 1,027             | Social Services       | 65                |

\*Senior Health Insurance Program



2017 Award Recipients at Recognition Event

## Financial Information for the Fiscal Year Ending 2/28/18

### Statement of Assets, Liabilities, Fund Balance and Income by Source

**ASSETS**

|                                 |                  |
|---------------------------------|------------------|
| Current Assets                  |                  |
| Checking/Savings                | \$175,312        |
| Endowment                       | \$431,862        |
| Other current assets            | \$ 30,668        |
| Building renovation & Furniture | <u>\$642,637</u> |

**TOTAL ASSETS                    \$1,280,479**

**LIABILITIES**

|                               |           |
|-------------------------------|-----------|
| Building Renovation Repayment | \$293,458 |
| Accrued Expenses              | \$ 36,239 |
| Deferred Expenses             | \$ 35,370 |

**TOTAL LIABILITIES            \$365,067**

**FUND BALANCE                \$915,412**

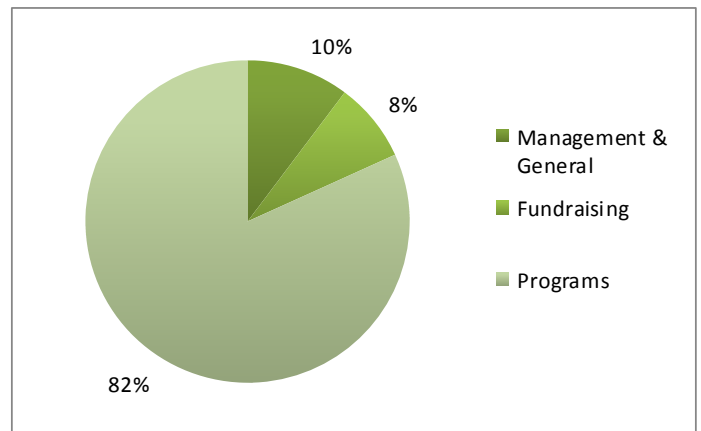
**INCOME BY SOURCE**

| Category               | Amount             | % of total  |
|------------------------|--------------------|-------------|
| Palatine Park District | \$333,174          | 28.0%       |
| AgeOptions             | \$235,549          | 19.8%       |
| Program Service fees   | \$233,425          | 19.6%       |
| Contributions          | \$134,857          | 11.3%       |
| Special Events Revenue | \$86,780           | 7.3%        |
| Palatine Township      | \$85,500           | 7.2%        |
| Investment related     | \$37,887           | 3.2%        |
| Facility rental        | \$18,699           | 1.6%        |
| Memberships            | \$17,255           | 1.5%        |
| United Way             | \$6,664            | 0.6%        |
| <b>Total</b>           | <b>\$1,189,790</b> | <b>100%</b> |

### Expenses by Category

Total Expenses for the Fiscal Year ending 2/28/18 = \$1,142,496

| <u>Program Expense</u> | <u>% of Program Expense</u> |
|------------------------|-----------------------------|
| Education              | 3.76%                       |
| Health                 | 3.67%                       |
| Nutrition              | 23.82%                      |
| Recreation             | 41.51%                      |
| Social Services        | 27.24%                      |



Independent audit conducted by Russell P. Cannizzo and Company.

Copies of the audit report, IRS Form 990 and AG 990 are available on our website or by request.

# Heritage Society

Membership in the Heritage Society is available to donors pledging inclusion of PTSCC in their estate plans and to those contributing qualifying amounts to PTSCC's endowment, The Stokes Fund.

**Members**

- |  |  |  |
|--|--|--|
| Robert* and Martha Atherton<br>Michael and Ann Babiarz<br>BMO Harris Bank<br>Rick & Val Banas<br>Helen Callahan*<br>Cornerstone National Bank and Trust Company<br>Laura and Jay Cozza<br>Donelda Danz | Pat and Sarah Donahue<br>The Fay Family<br>Mr. and Mrs. Richard Hollander<br>Gloria Kinney<br>Louis and Mary Kittler<br>Jack A. and Linda C. Lloyd<br>John and Marilyn McCord<br>Donald* and Natalie* Nii<br>Melvin and Judiann Quinn<br>Carol and Dennis Reagan | David F. Schultz Associates, Ltd.<br>Church Architects<br>Sheila and Selwyn Schwartz<br>Peggy Simonsen<br>Gerry and Mary Stevens<br>Lee* and Rembert Stokes<br>Frank and Mary Szuch<br>Mary Tarbit<br>Donna and Michael Thompson<br>*In Memoriam |
|--|--|--|

## Thanks to our Corporate Members, 3/1/17-2/28/18

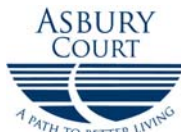
**Platinum Club**



**Gold Club**



**Silver Club**



**Silver Club, Continued**



## Our thanks to our many contributors

Every gift is important, and contributes to our success.

The following is a partial list of contributors for the time period March 1, 2016 to February 28, 2017

**\$333,000 and above**

Palatine Park District

**\$235,000 and above**

AgeOptions

**\$85,000 and above**

Palatine Township

**\$10,000 and above**

Rembert R. Stokes

**\$5,000-\$9,999**

Martha Atherton

Patric and Sarah Donahue

Michael and Donna Thompson

United Way North-Northwest

**\$3,000-\$3,999**

BMO Harris Bank

Northwest Community Healthcare

Mary Tarbit

**\$2,500-\$2,999**

Raymond & Judy McCaskey

Palatine Park District

Rotary Club of Palatine Foundation

**\$2,000-\$2,499**

Addolorata Villa-Franciscan

Communities

Brandt Financial Concepts, Inc.

HarborChase of Long Grove

Lavelle Law, Ltd.

Women's Club of Inverness

**\$1,000-\$1,999**

Bassi Family Fund

Gary Dorn

The Garlands of Barrington

Guillaume & Freckman

Carl and Susan Johnsen

Lutheran Home

Mike Macko and Jenny

Garcia-Macko

Moats Office Properties

Palatine Bank & Trust

Plum Creek Supportive Living

Dennis and Carol Reagan

**\$500-\$999**

A Homecare Service

Arboria of Long Grove

Asbury Court

Azpira Place of Lake Zurich

Rick and Val Banas

Brookdale Senior Living

Hoffman Estates

Church Creek

Comfort Keepers

Cornerstone National Bank &

Trust Company

Frank and Sheila Ford

Lenore Franckowiak

Friendship Village of Schaumburg

William and Marla Gillen

The Grand at Twin Lakes

Bob Haas

Geraldine Honkisz

Dr. Nikola Ivancevic

Gloria Kinney

Louis and Mary Kittler

Lake Barrington Woods

Lexington Health Care

of Wheeling

ManorCare Health Services

The Moorings of Arlington

Heights

Palatine Jaycees

Gerry & Sandra Paquette

Dan and Ellen Rodgers

State Senator Tom Rooney

Peg Schuetz

Al & Gail Sittaro

The Solana Deer Park

Solstice Senior Living at Palatine

Transitional Care of Arlington

Heights

Earl and Phyllis Trostrud

Donald and Janet Van Cleave

Waverly Inn

**\$250-\$499**

Patrick and Mary Baines

Belmont Village of Buffalo Grove

Terry & Wendy Denton

Alan and Karen Greenland

Kabarec Financial Advisors

Kikue Kawanaka

Kiwanis Club of Palatine

Joseph Liss

John and Marilyn McCord

John and Willetta Murphy

Jonathan & Teresa Nii

Walter and Beth O'Grady

Pan American Bank

Ruth Patterson

ProHealth Drugs

Jason and Amanda Rothenburger

Lauren Savastio

Jim and Brenda Schwantz

Margaret Sochacki

Gerry and Mary Stevens

Symphony of Buffalo Grove

Ron and Randy Thrasher

Daniel Vesely

**\$100-\$249**

Abrams Home Solutions

AgeOptions

Don and Eileen Alsen

Gail Ameer

Raymond Andersen

Arbonne International

Arden Court

Autumn Leaves

Azpira Place of Lake Zurich

Karen Bacha

Robert and Carol Bean

Ken & Carol Bobbe

Marilyn Brandt

Bryan Brown

Evan and Katie Brown

Casey Automotive

Chicago Office Products

Bruce and Barbara Churchill

Paul and Arlene Clausell

David and Connie Corbett

**\$100-\$249 Cont'd**

Countryside Church  
 Owen Davis  
 Mike and Peggy Dinino  
 Maryann Duffy  
 Lisa Eby  
 Dan and Karen Fay  
 Mary Felden  
 Foot Care Consultants, Inc  
 Janovine Funahashi  
 Saverio Giametta  
 Rori Gillen  
 Dolores Gray  
 Vivian Gruber  
 Harper College  
 Lisa Hartkopf  
 Charles Hayes  
 Allen Helms  
 Eugene and Dorothy Hlavacek  
 Ken and Sue Hoover  
 Inland Bank and Trust  
 Robert Jackson  
 Brandon and Kate Johnson  
 Samir and Geeta Kagalwala  
 Nancy Kane  
 Alexander Kush  
 Al Larson, Village President,  
 Village of Schaumburg  
 Bill Little  
 Robert Matuszek  
 MeritCorp Group, LLC  
 Neptune Society  
 New Day Aging LLC  
 North Shore Compassionate  
 Care, LLC  
 Vivian O'Neill  
 Palatine Park District Volunteer  
 Program  
 Robert and Karen Pappano  
 Catherine Paske  
 Pasquale Perrone  
 Jean Petersen  
 Jeff and Lois Phillips  
 Rosewood Care Centers  
 of Inverness

Russell P. Cannizzo & Co.  
 Melanie Santostefano  
 Gerda Schak  
 Sheila and Selwyn Schwartz  
 John and Ruth Sellers  
 Senior Living Advisors  
 Alan and Kim Shapiro  
 Joy Simon  
 Anne Marie Siudzinski  
 Jonathan and Ellen Takagishi  
 Pandora Vickery  
 Sydney Whitley  
 Nobuko Woodward  
 Deborah Yerian  
 Richard and Nicolet Zilinsky

**\*In Memoriam****Honor/Memory Gifts**

*In Memory of Kevin Bryant*  
 Walter and Beth O'Grady

*In Memory of William Frenk*  
 Dennis and Carol Reagan  
 Peg Schuetz

*In Honor of Athena Diana McKanna*  
 Pasquale Perrone

*In Memory of Margaret Milazzo*  
 Mark Andersen  
 Raymond Andersen  
 Bryan Brown  
 Janovine Funahashi  
 Saverio Giametta  
 Jean Petersen  
 Anne Marie Siudzinski  
 Pandora Vickery  
 Nobuko Woodward  
 Deborah Yerian

*In Memory of Donald and Natalie Nii*  
 Jonathan and Teresa Nii

*In Honor of Mike and Donna Thompson*  
 Karen Bacha

Thank you for  
 your support

Space does not allow listing support through memberships or purchase of tickets to special events.

If we missed you, or incorrectly spelled your name, please call us at 847-991-1112.



## Palatine Township Senior Citizens Council

505 South Quentin Road  
Palatine, IL 60067

Phone: 847-991-1112

Fax: 847-991-9605

E-mail: [ptsccinfo@ptscc.org](mailto:ptsccinfo@ptscc.org)

Visit our website: [www.ptscc.org](http://www.ptscc.org)

Follow us on :



**A non-profit agency serving the community since 1973.**

Accredited by   
National Institute of Senior Centers

## Volunteer Spotlight - Randy Thrasher



Randy has been a PTSCC volunteer for over 12 years and continues to give of her time generously and willingly. Being involved and staying active are passions of hers. Teaching and coordinating the Mah Jongg group at the center gives her much joy and our participants are so thankful for her enthusiasm and patience. Her teaching of Mah Jongg goes far beyond the center, as she has taught people several places for many years, and the number of her students reaches close to 400. Our Mah Jongg fundraiser, which has been held annually since 2012, was her brainchild, and has raised over \$18,000 to support the programs and services of PTSCC. Thank you, Randy!

## Many thanks to our dedicated Board and Staff:

### PTSCC Board of Directors

During the Time Period 3/1/17-2/28/18



#### Executive Committee

Donelda Danz, Chair

Diane Iser, 1st Vice Chair

Kelly Anderson, 2nd Vice Chair

Stephen Smalenberger, Treasurer

Robert Haas, Secretary

Karen Fay, Immediate Past Chair

#### Directors

Maryann Duffy

Jenny Garcia-Macko

John Mahler

Daniel Rodgers

Jason Rothenburger

Marla Shapiro-Gillen

Mary Stevens

Laurie Stock

Barbara Tomasello

### PTSCC Staff

During the Time Period 3/1/17-2/28/18

Carol Reagan, Executive Director

Nancy Frenk, Director of Social Services

Diane Lancour, Program Director

Nina Vaynrub, Social Service Rep./

Russian Liaison

Antonia D. Gámez, Social Service Rep./

Latino Liaison

Peg Schuetz, Social Service Representative

Diane McFadden, Adult Day Care Facilitator

Kate Johnson, Development Associate

Amy Hoffman, Development Assistant

Glenn Zera, Facility Coordinator

Guiselle Vega, Food Service Manager

Karen Halla, Food Service Aide

Carolyn Stein, Food Service Aide

Teri Mercer, Administrative Assistant

Russell Freitas, Custodian/Building Supervisor

Nancy Klintworth, Custodian/Building Sup.

Lisa Eby, Bookkeeper