



# Palatine Township Senior Citizens Council

## Annual Report for the Year Ending 2/28/15

**Our Mission:** To provide programs and services which support older adults and their families by encouraging independence, well-being and connection to the community.

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## PTSCC Executive Director Keynote Speaker at International Conference



Left to right: Conference Organizers Professors Chen and Wei, and Reagan

PTSCC Executive Director Carol Reagan and then Chair of the National Council on Aging's National Institute of Senior Centers (NCOA/NISC), was a keynote speaker at the 2014 International Conference of Elder Education and Intergenerational Learning: Toward an Aged Society of Intergenerational Cohesion, which was held March 7-8, 2014 in Taipei, Taiwan. Organized by National Chung Cheng University, the conference

drew approximately 600 attendees from Taiwan, Japan and the U.S. Reagan spoke on "The Development and Management of Innovative Senior Centers", highlighting programs and services from senior centers throughout the United States.

"This was an amazing opportunity to showcase innovative U.S. programs and services, and to learn about senior centers in Taiwan," Reagan said. Conference attendees heard simultaneous translation of each

presentation into their primary language, and the conference program book contained the PowerPoint slides of all speakers translated into English and Mandarin, as appropriate.

Reagan visited a Taiwan Senior Center co-located with an elementary school and a class at a Lifelong University. She presented information on the Conference and Taiwan senior centers and Lifelong Universities at the 2014 Florida Council on Aging Conference and in a webinar for NCOA/NISC members.

**Our Vision:** We envision a caring and healthy community which recognizes the wisdom and experiences of older adults, and demonstrates awareness and respect for the aging process.

## Thank you for your ongoing support:



United Way  
North-Northwest





Golf League

## What We Do

PTSCC offers a wide variety of programs and services designed to help older adults enjoy life to the fullest.

Our Recreation, Lifelong Learning, Health and Wellness, Noon Dining, Home Delivered Meals, Adult Day and Social

Services programs are available to persons 50 and better and their families who live in Palatine Township and the surrounding communities in the north and northwest suburbs of Chicago.

While most of our clients live in Palatine

Township, last fiscal year we served individuals and their families from nearly 80 different communities. Services are available in English, Spanish and Russian at five satellite locations. Our Social Services staff also make home visits as needed.

## Social Services available in English, Russian and Spanish

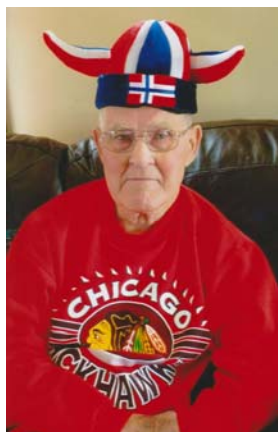
PTSCC is here to help older adults maintain their independence at home and to take control of their health. The Social Services staff help clients access benefits in English, Spanish and Russian. These benefits include State, Federal and local programs such as Public Aid, SNAP, Medicaid, LIHEAP, Benefits Access, Prescription Plans, Citizenship, Naturalization, and Translation. Home visits

are available and services are also offered at the Community Resource Center .

The Social Services Department also oversees the Caring Hearts Adult Day Program, which engages older adults with mild to moderate memory loss in structured activities, provides opportunities for socialization and gives those caring for them a break.

Dave Hanetho, whose father Richard “Dick”

Hanetho attended our program, said “It made a huge difference in my Dad’s life. Dad loved coming and felt like a rock star when he was greeted by name by everyone he met.” Dick, who had never been a singer, enjoyed the group sing-a-longs, much to his family’s amazement. “This program was an oasis for my family,” Dave said. “We are grateful for the support it provided to us and to my Dad.”



Adult Day Program participant Dick Hanetho, a lifelong Blackhawks fan and proud of his Norwegian heritage

## Making A Difference!

Spending time with your friends at the Senior Center is good for you! 71% of those responding to our survey said that they agreed or strongly agreed with the statement “I feel happier or more

satisfied with my life since I have been coming to the Senior Center.”

And not only can you have a good time, you can find out information to make your life easier and/or better. 71% of those

responding to our survey said that they agreed or strongly agreed with the statement “I know more about services and resources since I have been coming to the Senior Center.”



Mah jongg

## Service Statistics for FY 2015

*We served 2,854 clients for the following:*

<u>Service</u>	<u>Clients Served</u>	<u>Units</u> (hrs. of service, e.g.)
Lifelong Learning	555	1,037
Health & Wellness	288	2,894
Noon Dining	374	3,162
Home Delivered Meals	115	16,718
Recreation	665	10,023
Social Services	1,567	9,782

Clients may receive more than one service. Services will not total 2,854.



Line dance

## Home Delivered Meals

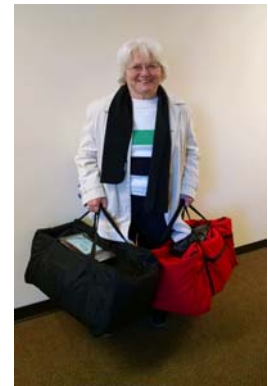
**Nutritious food for those who need help staying in their own homes**

Every weekday, volunteer drivers deliver hot, nutritionally balanced noon meals to older adults who cannot prepare meals because of illness or disability. Some have just been released from the hospital and will only receive meals for a short time. Others have been on the program for many years. The thing

they all have in common is the desire to live independently in their own homes for as long as possible.

When asked for feedback about the service, one home delivered meals recipient wrote: “The people that deliver the meals are so friendly. They make my day so much brighter.”

80% of those surveyed said “I eat a healthier variety of food since I started receiving home delivered meals.” 93% reported that receiving home delivered meals helped them continue to live in their own home, and 87% said the program helps them eat less high-fat and salty foods.



Home Delivered Meals driver Mary Schramer prepares for delivery

## Volunteer Statistics In FY 2015

over 300 volunteers donated 13,119 hours valued at \$315,912

<u>Program</u>	<u># of Hours</u>	<u>Program</u>	<u># of Hours</u>
Adult Day Care	736	Noon Dining	340
Board of Directors	160	Office	1,544
Fundraising	258	Recreation	2,366
Home Delivered Meals	3,320	50+ Computer Learning Ctr.	212
Income Tax Assistance	908	SHIP*	30
Multicultural	2,938	Social Services	188

\*Senior Health Insurance Program



Award winners at the 2014 Volunteer Recognition

## Financial Information for the Fiscal Year Ending 2/28/15

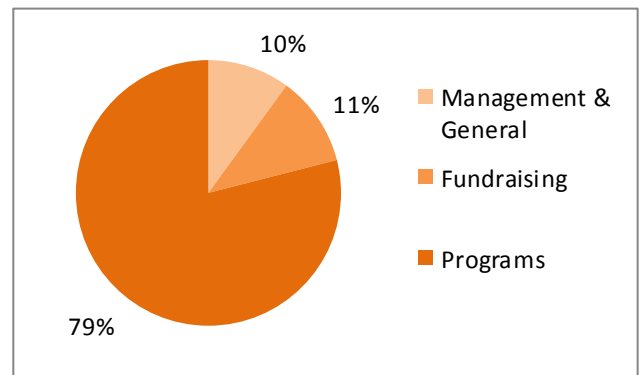
### Statement of Assets, Liabilities, Fund Balance and Income by Source

<u>ASSETS</u>		<u>INCOME BY SOURCE</u>		
Current Assets		<b>Category</b>	<b>Amount</b>	<b>% of Total</b>
Checking/Savings	\$281,284			
Endowment	\$245,958			
Other current assets	\$ 15,761	Palatine Park District	\$312,990	27.2%
Building renovation & Furniture	<u>\$706,607</u>	Contributions	\$204,984	17.8%
		AgeOptions	\$187,735	16.3%
<b>TOTAL ASSETS</b>	<b>\$1,249,610</b>	Program Service fees	\$170,402	14.8%
		Palatine Township	\$99,980	8.7%
<u><b>LIABILITIES</b></u>		Special Events Revenue	\$98,716	8.6%
Building Renovation Repayment	\$395,302	Facility rental	\$22,036	1.9%
Accrued Expenses	\$ 46,158	United Way	\$20,000	1.7%
Deferred Expenses	\$ 31,218	Memberships	\$17,123	1.5%
<b>TOTAL LIABILITIES</b>	<b>\$472,678</b>	Investment related	\$16,804	1.5%
		Total	\$1,150,770	100%
<b>FUND BALANCE</b>	<b>\$776,932</b>			

### Expenses by Category

Total Expenses for the Fiscal Year ending 2/28/15 = \$1,084,904

<u>Program Expense</u>	<u>% of Program Expense</u>
Education	4.18%
Health	3.93%
Nutrition	26.25%
Recreation	36.99%
Social Services	28.65%



Independent audit conducted by Russell P. Cannizzo and Company.

Copies of the audit report, IRS Form 990 and AG 990 are available on our website or by request.

# Heritage Society

**Membership in the Heritage Society is available to donors pledging inclusion of PTSCC in their estate plans and to those contributing qualifying amounts to PTSCC's endowment, The Stokes Fund.**

**Members**

- |   |                                |                                   |
|---|--------------------------------|-----------------------------------|
| Robert* and Martha Atherton                 | The Fay Family                 | David F. Schultz Associates, Ltd. |
| Michael and Ann Babiarz                     | Mr. and Mrs. Richard Hollander | Church Architects                 |
| BMO Harris Bank N.A.                        | Louis and Mary Kittler         | Sheila and Selwyn Schwartz        |
| Helen Callahan                              | Jack A. and Linda C. Lloyd     | Lee* and Rembert Stokes           |
| Cornerstone National Bank and Trust Company | Donald* and Natalie* Nii       | Frank and Mary Szuch              |
| Pat and Sarah Donahue                       | Melvin and Judiann Quinn       | Mary Tarbit                       |
|   | Carol and Dennis Reagan        | *In Memorium                      |

## Thanks to our Corporate Members

**Platinum Club**



**Silver Club, Continued**



**Gold Club**



**Silver Club**



## Our thanks to our many contributors

Every gift is important, and contributes to our success.

The following is a partial list of contributors for the time period March 1, 2014 to February 28, 2015

<b>\$312,000 and above</b> Palatine Park District	Palatine Bank & Trust Palatine Rotary Partners in Primary Care/Concentra Patricia Ryan Mary Tarbit Michael and Donna Thompson	<b>\$250-\$499, Continued</b> William & Marla Gillen Hearing Care of Palatine, Inc. Kevin & Mary Keehn Kiwanis Club of Palatine Lifelong Learning Inst. at Harper College Marquardt of Barrington Buick GMC George & Kathy Motto Beth & Walter O'Grady Sandra & Gerry Paquette Pat & Ruth Patterson Pepsico Foundation PrimeCare Home Health Services Rainbow Hospice and Palliative Care Dennis and Carol Reagan Rosewood Care Center of Inverness Jim & Brenda Schwantz The Face Place MediSpa The Solana Deer Park Donald and Jan Van Cleave Zounds Hearing	<b>\$100-\$249, Continued</b> Casey Automotive Jeff and Sue Conrad David and Connie Corbett Core Orthopedics & Sports Medicine LLC Don Crosby Dan and Gloria Dahlinghaus Jack Devero/Long -Term Care Resources Eastgate Manor Griff & Nancy Ehrenstrom Foot Care Consultants, Inc. For Papa's Sake Home Care For Families Michael & Lisa Gilley William and Mary Lou Griffin Vivian Gruber Lilian Haass Karen Hansen Lisa Hartkopf Charles Hayes Allen Helms Hope Palliative and Hospice Care Larry Incandela Diane & Russ Iser Sajeena Jayaprakash Alexander Kush Lexington Health Care of Schaumburg LifeStyle Options, Inc. Dolores Matuszek Mayor Al Larson, Village of Schaumburg McLin Tours and Travel John Murphy My Time Is Yours, Inc. Nikola Ivancevic, D.P.M. Corey Noland Pathway Senior Living Patrick Hyundai Alexander & Jenita Raab Ray & Julie Savastio Raymond Schulenberg Sheila and Selwyn Schwartz John Sellers
<b>\$187,000 and above</b> AgeOptions			
<b>\$99,000 and above</b> Palatine Township The Estate of David Richards			
<b>\$20,000 and above</b> Northwest Suburban United Way	<b>\$500-\$999</b> Brookdale-Prospect Heights Castle Chiropractic/Satori Massage Church Creek Comfort Keepers Cornerstone National Bank & Trust Company Karen and Dan Fay Friendship Village of Schaumburg Bob Haas HCR-ManorCare Home Helpers and Direct Link of Palatine Diane Hunter Tom & Mary Kenter Bruce & Joanne Kiselstein MeritCorp Group, LLC Michaels Funeral Home Moats Office Properties Palatine Women's Club Al and Gayle Sittaro Tamarack Independent Retirement Living The Garlands of Barrington The Moorings of Arlington Heights		
<b>\$13,000 and above</b> Lee and Rembert Stokes			
<b>\$8,000 and above</b> National Council on Aging			
<b>\$4,000-\$4,999</b> Northwest Community Healthcare			
<b>\$3,000-\$3,999</b> BMO Harris Bank Raymond and Judy McCaskey Pan American Bank Raco Industrial Corporation			
<b>\$2,500-\$2,999</b> Patric and Sarah Donahue			
<b>\$2,000-\$2,499</b> Lavelle Law, Ltd. Plum Creek Supportive Living			
<b>\$1,000-\$1,999</b> Addolorata Villa-Franciscan Communities Aperion Care - Plum Grove Brandt Financial Concepts, Inc. Gary Dorn Susan and Carl Johnsen	<b>\$250-\$499</b> Cedar Lake Assisted Living & Memory Care Duggan and Brown, Inc. d'Vine Wine and Gifts First Midwest Bank Frank and Sheila Ford		

**\$100-\$249, Continued**

Silverado Senior Living  
Memory Care  
Jonathan and Ellen Takagishi  
Patricia Thielen  
Barbara and Rich Tomasello  
Earl & Phyllis Trostrud  
Truist  
Daniel Vesely  
Van and Barbara Wells  
Henry Wen  
Daniel Yokas

**\$99 and below**

Delbert Anderson  
Ardent Care Health Group,  
Inc.  
Cecelia Aurand  
Pam and Stu Bailey  
Mary Bosler  
Clifford Bowes  
Marilyn Brandt  
Philip Calkins  
John Cameron  
Lillian Casey  
John Cheie  
George and Judy Craig  
Harry and Mildred Croft  
Robert Deitmer  
Lenore Dern  
Camillia Deutschle  
Dog In Suds  
Carole Einhorn  
Michelle Farmer  
Joyce Fedor-Morek  
Jose Gallegos  
Shirley Gondek  
Susan & Randy Gould  
Donald Granell  
Elizabeth Haderlein  
Annette Hayley  
Elaine Hofer  
Barbara Holtz  
Inland Bank and Trust  
Lois Isler  
Donald and Nancy Johnson  
Pauline Jurgens

**\$99 and Below, Continued**

Nancy Kane  
John Kearns  
Fred Kees  
Mary and Louis Kittler  
Benita Korinek  
Jerome Koritko  
Ann Kozel  
Roger Laegeler  
Al Lee  
Legal Shield  
Lorraine Lense  
Ed Levin  
Lexington Health Care of Lake  
Zurich  
Lexington Health Care of  
Wheeling  
Linda Cleaners  
Ernest Losch  
Loving Care Animal Hospital  
Lutheran Home  
Helen Lynch  
M & B Landscaping  
Marin Auto Body  
Eleanor Marsolais  
Lori Meszaros  
Mikes Bike Shop  
Donald Mitchell  
Jeff & Ann Much  
Lola Mugalian  
Marian Mulligan  
William Muzyka  
New Day Aging LLC  
Karen Noland  
Nancy Oakford  
Jean Oswald  
Fay Othman  
Palatine High School VIP Club  
Robert Pappano  
Mary Peterson  
Candy Purdy  
Judiann Quinn  
Alvina Reed  
David Reiser  
Rock Your World Jewelry  
Shirley Rodig

**\$99 and Below, Continued**

Maureen Rudnik  
Cora Schatz  
Helen Secord  
Jerry Seiling  
Margaret Senase  
Loretta Settergren  
Stephen & Michelle  
Smalenberger  
Patricia Soll  
Phillip Solzan  
Kenneth Spengler  
Marie Stark  
Ruth Strickland  
Iris Sugrue  
Vincent Toia  
Virginia Tolk  
Robert Unterreiner  
Kannan Venkataraman  
Dan & Sharon Wiseman

**Honor/Memory Gifts**

*In Memory of Kevin Bryant*  
Beth and Walter O'Grady  
  
*In Memory of Gloria Heron*  
Suzanne Horvath  
  
*In Memory of Helen Hycnar*  
Louise and Karl Breckan  
  
*In Honor of John and Pat*  
*McDonald*  
Laurie McDonald

**Honor/Memory Gifts,  
Continued**

*In Memory of Richard Midland*  
Bonny Glen Homeowners  
Association  
Barbara Farrell  
Richard and Jane Hollander  
Eileen Mahoney  
  
*In Memory of*  
*Donald and Natalie Nii*  
Jonathan & Teresa Nii  
  
*In Memory of Diana Perrone*  
Pasquale Perrone  
  
*In Memory of Ellie Potter*  
John Potter  
  
*In Memory of Rakbil Sagalovich*  
Express Mortgage Decisions,  
Inc.

***Thank you for  
your support!***

**Space does not allow listing support through memberships or purchase of tickets to special events.**

**If we missed you, or incorrectly spelled your name, please call us at 847-991-1112.**



**Palatine Township Senior Citizens Council**

505 South Quentin Road  
Palatine, IL 60067

Phone: 847-991-1112

Fax: 847-991-9605

E-mail: [ptsccinfo@ptscc.org](mailto:ptsccinfo@ptscc.org)

Visit our website: [www.ptscc.org](http://www.ptscc.org)

Follow us on :



**A non-profit agency serving the community since 1973.**

**PTSCC Celebrates Gala Guest of Honor Al Sittaro**



Al Sittaro was celebrated as our 2015 Gala Guest of Honor for his dedication to PTSCC, serving 18 years on its Board of Directors, 1993-2011. Al used his expertise as a Certified Public Accountant to assist PTSCC in many ways: acting as Board Treasurer, Chair of the Budget and Audit Committee, providing technical assistance for our accounting system, overseeing our external audit process, and serving on the Resource Development and Planned Giving Committees. Al also served as Co-Chair of the 2004 Caring Hearts Gala. Al served as Chair of the PTSCC Board of Directors in 2005-2006, during which time PTSCC became accredited for the first time through the National Institute of Senior Centers. Al continues to stay involved with PTSCC through Gala sponsorships and attendance, and donations. Thank you, Al, for your dedication and your generosity. You have made PTSCC a stronger organization, and helped us better serve the older adults of the Palatine Township area.

**Many thanks to our dedicated Board and Staff:**



**PTSCC Board of Directors**  
During the Time Period  
3/1/14-2/28/15

**Officers**

- Karen Fay, Chair
- Phyllis Benstein, 1st Vice Chair
- Donelda Danz, 2nd Vice Chair
- Patric Donahue, Treasurer
- John Mahler, Secretary
- Laurie Stock, Immediate Past Chair

**Directors**

- Kelly Anderson
- Ajoy Batra
- Jenny Garcia-Macko
- Robert Haas
- Diane Iser
- Mel Quinn
- Sheila Schwartz
- Stephen Smalenberger
- Marla Shapiro-Gillen
- Mary Szuch
- Barbara Tomasello

**PTSCC Staff**

During the Time Period 3/1/14-2/28/15

- Carol Reagan, Executive Director
- Nancy Frenk, Director of Social Services
- Diane Lancour, Program Director
- Nina Vaynrub, Social Service Rep./Russian Liaison
- Angie Mira, Social Service Rep./Latino Liaison
- Allison Stamp, Social Service Representative
- Rachel Bomba, Social Service Representative
- Diane McFadden, Adult Day Care Facilitator
- Julie Selof, Development Associate
- Ashley Hamm, Development Assistant
- Lauren Milani, Development Assistant
- James "Web" Eby, Facility Coordinator
- Nancy Stawicki, Food Service Manager
- Carol Balsamo, Food Service Aide
- Karen Halla, Food Service Aide
- Megan Ivanich, Food Service Aide
- Susan Tchon, Food Service Aide
- Teri Mercer, Administrative Assistant
- Marcella Klarner, Custodian/Bldg. Sup./Café
- Russell Freitas, Custodian/Building Supervisor
- Nancy Klintworth, Custodian/Building Supervisor